

PRIVACY AND DATA PROTECTION POLICY OF THE WITHYOO SERVICE

1. GENERAL PROVISIONS

This Privacy Policy (hereinafter referred to as the "Policy") defines the procedure for the collection, processing, and protection of personal data of users of the WithYoo service (hereinafter referred to as the "Service"). The controller of personal data is **ФОП Таранюк Нікіта Владиславович**, registered in accordance with the legislation of Ukraine (hereinafter referred to as the "Contractor").

2. COMPOSITION OF PERSONAL DATA

The Service processes the following data:

- **Administrator Data (Hotels):** Full name, name of the establishment, contact phone number, email address.
- **Guest Data:** Room/table number, order details, order comments.
- **Technical Data:** IP addresses, browser type, cookies, access time.

3. PURPOSE OF PERSONAL DATA PROCESSING

Personal data is processed for the purpose of:

- Ensuring the functioning of the Service (transmission of orders from the guest to the administrator).
- Sending technical notifications (Push notifications about new orders).
- Providing feedback and technical support.
- Complying with the requirements of tax and accounting legislation of Ukraine.

4. USER RIGHTS

The user has the right to:

- Know the sources of collection and the location of their data.
- Receive information about the conditions for providing access to data to third parties.
- Request the modification or destruction of their personal data.
- Withdraw consent to the processing of personal data.

5. TRANSFER OF DATA TO THIRD PARTIES

The Contractor does not transfer personal data to third parties, except in cases of:

- Ensuring the operability of the Service through third-party cloud platforms (e.g., Firebase/Google Cloud).
- At the official request of law enforcement or state authorities in accordance with the law.

6. DATA PROTECTION

Мы используем необходимые технические меры (SSL encryption, access restrictions) to protect data from accidental loss, destruction, or unauthorized access.

7. STORAGE PERIOD

Data is stored for the period necessary to fulfill the purpose of processing, or until the user requests its deletion.

8. CONTACT INFORMATION

For questions regarding data processing, deletion, or modification, please contact: **Email:** support@withyoo.com **Contractor:** **ФОП Таранюк Нікіта Владиславович**